How do I register?

1. Open a Web browser (Internet Explore; Chrome, Safari, etc.).
2. Type Pavlovgo.com in the URL. The Welcome screen should appear.
3. On the Welcome screen, click Sign up for Internet. Or, if you already have a Pavlov Media account, enter your username and password to log in.
4. On the screen shown click Next.
5. Enter your information to create your account. Click Next.
6. Enter your contact information and click Next.
7. If you selected an upgrade, a Billing screen appears. Enter your billing information and click Next.
   A Confirmation screen appears, asking you to review the information you have provided.
8. If everything on the Confirmation screen is correct, click Finish.
   If you need to make changes, select Start Over.
9. Read and agree to the User Services Agreement by clicking I Agree.
   You’re now registered. You may want to print or save a copy of the Registration Complete page for your records.
10. Restart your computer to begin using the web.
REGISTRATION OF YOUR OTHER DEVICES

Adding a device that has a Web browser:

If your device has a Web browser (like XBox, Playstation, or Nintendo consoles), you can use the browser to register the device just as you would on your computer or smart phone.

1. Open the Web browser on the device you’re adding.
2. You should see a signup page where you can log in.
   If not, navigate to http://register.pavlovmedia.net or your favorite website.

3. Log in to your account. If you’ve forgotten your password, click I forgot.

4. After you’ve logged in, click Devices.
   The Devices page appears with a summary of your registered devices.

5. Click Add Another. Give the device a description so you can easily identify it later.

   Note: If you have more active devices than your package allows, you will be asked to select a device to deactivate.

6. Click Save to update your devices.
   The device is now added.

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Simply Exceptional Connections
REGISTERING YOUR OTHER DEVICES

Adding a device that does not have a Web browser:
If your device does not have a browser, you will need to register its Media Access Control (MAC) address manually.

Locating your device’s MAC address
MAC addresses are a combination of 12 digits and letters and appear in this format:
   50:E5-49:54:C7:3E (or) 50:E5:49:54:C7:3E

We’ve included instructions for finding the MAC address on popular devices. For instructions on finding the MAC address on devices that we do not cover here, visit kb.pavlovmedia.com and read the Finding Your MAC Address article.

How do I locate my MAC address on Apple TV?
1. From the Main menu, navigate to Settings> About. Your MAC address is listed as your Wireless ID or Ethernet ID.

How do I locate my MAC address on Android?
1. From the Home screen, navigate to Settings> About Phone > Status.
2. Scroll down and find the WiFi MAC Address.

Adding a device using the MAC address
Once you’ve located the MAC address for your device, you’re ready to register the device.

1. Open the browser and navigate to register.pavlovmedia.net. You should see the Pavlov Media Welcome screen.
2. If you’ve signed up with another device already, enter your username and password to log in.
3. After you’ve logged in, click Devices. The Devices page appears with a summary of your registered devices.
4. Click Add Another.
5. Give the device a description so you can easily identify it later and enter the device’s MAC address.

Note: If you have more active devices than your package allows, you will be asked to select a device to deactivate.
6. Click Save. The device is now added and will appear on the Devices page.

What is a MAC address?
A media access control (MAC) address is a unique identifier attached to a network interface or wireless card. The network interfaces or wireless cards in two different computers will have two unique identifiers.

Note: The wired and wireless will have 2 different MAC addresses.